

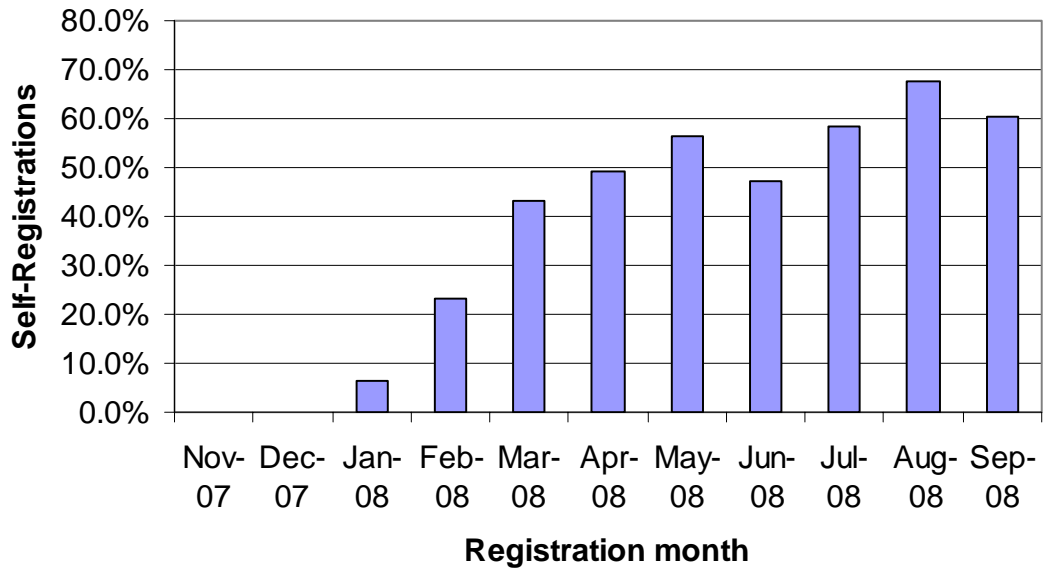
Vice President of National Operations
Leo Letendre

First, I would like to apologize for the lateness of this report. The committees within the National Operations division have, once again, seen a very active year as demonstrated from their annual reports. Of particular note, the Open Water/Long Distance committee held the inaugural 25K open water championship; the Finance committee worked diligently to revise the budget review process; the organization held two successful pool Championships; and the Officials committee had a number of administrative advances which will, hopefully, improve the officiating at the local level. The legislative committee had a quieter time, which is good during an off year.

One of my main focuses was to assist in getting the online registration system running. In the month of November, the registrars were registering our members on the new system and in January we started accepting self-registrations using the Internet. As with any new system, there were some problems but overall, the progress has been good. Some statistics will reveal the impact on our organization. As of the end of the week of September 15, our membership is up by just over 6% compared to the same time last year. Registrations in September are already well ahead of last year (accounting for the difference between previous reports of membership growth) with a majority of the registrants using the online system. As you can see from the graph below, we quickly reached 50% of the members registering online once the system became available. Overall, slightly less than 21% of our members self-registered this year. Please note that most of our registrations occur during November and December prior to the availability of the self-registration portion of the system. The second graph shows the actual number of self-registrants for reference. Several other statistics of note: Alleghany (53.6%) and Ozark (48.6%) had the highest percentage of self-registrants while Pacific (1993) and Southern Pacific (909) had the most self-registrants (not surprisingly). All but one LMSC had at least one self-registrant. With respect to the donations we collect for ISHOF, the USMS fund and any LMSC fund the LMSC may collect there are some interesting comparisons between paper and self-registration. Please see the table below. I do not have an explanation for the one significant difference and would welcome a discussion of possible reasons as well as how we could use the self-registration system to increase the donations.

Fund	Average Donation	
	Paper Registration	Self-Registration
USMS Fund	\$0.221	\$0.194
ISHOF	\$0.141	\$0.076
LMSC Funds	\$0.146	\$0.145

Proportion of Self-Registrations



2008 Self-Registrations

